

Safeguarding your privacy and the security of your personal information is important to us. Please take a few minutes to read the following policy so that you understand how we treat your personal information. As we continuously improve and expand our services, this policy might change, so please check it periodically. If you have questions about our privacy policy, please email us.

Purpose

Knight Engineering Services has adopted this Privacy Policy in order to inform you of its policies with respect to information collected from this website. Your use of this website constitutes your acceptance of this Privacy Policy and your consent to the practices it describes. This is a website-only privacy policy, and does not apply to the handling of your personal data collected by Knight Engineering Services or its affiliates/owner-operators by means other than this web site.

Personally Identifiable Information

Personally Identifiable Information is any information that concerns you individually and would permit someone to contact you, for example, your name, address, telephone/fax number, email address or any information you submit to foundationrepairhouston.net that identifies you individually.

This website will not collect any personally identifiable information about you unless you provide it.

Therefore, if you do not want us to obtain any personally identifiable information about you, please do not submit it to us.

You can visit and browse the Knight Engineering Services website without revealing personally identifiable information about yourself. You may also choose to disclose personally identifiable information about yourself, which may be maintained as described below. This website may collect personally identifiable information about you by methods such as the following:

- ♦ Registration Forms - If you are offered the opportunity to enter a promotion, to become a registered user of foundationrepairhouston.net, or to opt-in to receive Knight Engineering Services information through another site, you must apply by filling out the registration form on the site. This form requires certain personally identifiable information that may include, without limitation, your name, email address, postal address, telephone number, areas of interest, product usage, and/or a unique individual password.
- ♦ Transactions and Activity - If you become a registered user or if you conduct transactions through this website, we will collect information about the transactions you engage in while on the website and your other activity on the site. This information may include, without limitation, areas of the website that you visit, transaction type, content that you view, download or submit, transaction

amount, payment, and billing information as well as the nature, quantity and price of the goods or services you exchange and the individuals or entities with whom you communicate or transact business.

- Email and other voluntary communications - You may also choose to communicate with us through email, via our website, by telephone, in writing, or through other means. We collect the information in these communications, and such information may be personally identifiable.

Non-Personally Identifiable Information

When you visit the Knight Engineering Services website, like when you visit most other websites, certain anonymous information about your visit is automatically logged, which may include information about the type of browser you use, the server name and IP address through which you access the internet (such as "aol.com" or "earthlink.net"), the date and time you access the site, the pages you access while at the Knight Engineering Services website, and the internet address of the website, if any, from which you linked directly to the Knight Engineering Services site. This information is not personally identifiable.

Information Use

Knight Engineering Services may use the personally identifiable information collected through its website primarily for such purposes as:

- helping to establish and verify the identity of users;
- opening, maintaining, administering and servicing users' accounts or memberships;
- processing, servicing or enforcing transactions and sending related communications;
- providing services and support to users;
- improving the website, including tailoring it to users' preferences;
- providing users with product or service updates, promotional notices and offers, and other information about Knight Engineering Services and its affiliates;
- responding to your questions inquiries, comments and instructions;
- maintaining the security and integrity of its systems.

Knight Engineering Services uses the anonymous browsing information collected automatically by its servers primarily to help it administer and improve its website. Knight Engineering Services may also use aggregated anonymous information to provide information about its website to potential business partners and other unaffiliated entities. Again, this information is not personally identifiable.

Disclosure of Information

Knight Engineering Services does not provide personally identifiable information to unaffiliated third parties for their use in marketing directly to you. Knight Engineering

Services may use unaffiliated companies to help it maintain and operate its website or for other reasons related to the operation of its business, and those companies may receive your personally identifiable information for that purpose. Knight Engineering Services may also disclose personally identifiable information about you in connection with legal requirements, such as in response to an authorized subpoena, governmental request or investigation, or as otherwise permitted by law.

Children's Privacy

This website is directed toward and designed for use by persons aged 13 or older. Knight Engineering Services will not approve applications of, or establish or maintain registrations for any child whom Knight Engineering Services knows to be under the age of 13. Knight Engineering Services does not solicit or knowingly collect personally identifiable information from children under the age of 13. If Knight Engineering Services nevertheless discovers that it has received personally identifiable information from an individual who indicates that he or she is, or whom Knight Engineering Services otherwise has reason to believe is, under the age of 13, Knight Engineering Services will delete such information from its systems. Additionally, a child's parent or legal guardian may request that the child's information be corrected or deleted from our files by requesting this via our "Contact Us" page.

"Cookies" and Advertisers

The Knight Engineering Services website's server, or the servers of companies that are used to operate this site, may place a "cookie" on your computer in order to allow you to use the website and to personalize your experience. A "cookie" is a small piece of data that can be sent by a web server to your computer, which then may be stored by your browser on your computer's hard drive. Cookies allow us to recognize your computer while you are on our website and help customize your online experience and make it more convenient for you. Cookies are also useful in allowing more efficient log-in for users, tracking transaction histories and preserving information between sessions. The information collected from cookies may also be used to improve the functionality of the website.

Most web browser applications (such as Microsoft Internet Explorer and Netscape Navigator) have features that can notify you when you receive a cookie or prevent cookies from being sent. If you disable cookies, however, you may not be able to use certain personalized functions of this website.

External Links

The Knight Engineering Services website may contain links to other websites not maintained or related to Knight Engineering Services. These links are provided as a service to users and are not sponsored by or affiliated with this web site or Knight Engineering Services. Knight Engineering Services has not reviewed any or all of the sites hyper-linked to or from this website and is not responsible for the content or privacy

practices of other websites. The links are accessed at the user's own risk, and Knight Engineering Services makes no representations or warranties about the content, completeness or accuracy of these links or the sites hyper-linked to this website. Websites that are accessible by hyperlinks from the Knight Engineering Services website may use cookies. Knight Engineering Services encourages you to read the privacy statements provided by other websites before you provide personally identifiable information to them. Knight Engineering Services does not implicitly endorse third-party sites hyper-linked to this website.

Security

Knight Engineering Services maintains physical, electronic, and procedural safeguards to help guard personally identifiable information. If transactions are offered on the site, transaction information is transmitted to and from Knight Engineering Services in encrypted form using industry-standard Secure Sockets Layer (SSL) connections to help protect such information from interception. Knight Engineering Services restricts authorized access to your personal information to those persons who have a legitimate purpose to know that information to provide products or services to you and those persons you have authorized to have access to such information. Please be aware, however, that any email or other transmission you send through the internet cannot be completely protected against unauthorized interception.

Choice/Opt-Out

In order to provide service to you, we may send you communications related to your transactions, security or the administration of its website. From time to time, Knight Engineering Services and its affiliates may also wish to send you other messages or updates about our website, Knight Engineering Services, our affiliates, or their promotions and other activities. If you do not wish to receive non-transaction/security related communications from Knight Engineering Services and its affiliates, please send an email to us.

Changes to this Privacy Policy

Knight Engineering Services reserves the right to modify or supplement this policy at any time. If a material change to the terms of this policy is made, Knight Engineering Services will post a notice on its homepage and a link to the new policy.